

INVESTOR COMPLAINT REPORT

A. Data for the month ending on 30th April, 2025:

Sr. No.	Received from	Pending at the end of Last month	Received	Resolved*	Total Pending#	Pending complaints > 3months	Average Resolution time^ (in days)
1	Directly from Investors	0	0	0	0	0	NA
2	SEBI (SCORES)	0	0	0	0	0	NA
3	Other Sources (if any)	0	0	0	0	0	NA
	Grand Total	0	0	0	0	0	NA

B. Trend of monthly disposal of complaints:

Sr.	Month	Carried	forward	from	Receiv	ved	Re	esolved*	Pending#
No.		previous month							
1	February 2024		0		0			0	0
2	March 2024		0		0			0	0
3	April 2024	0			0			0	0
4	May 2024	0			0			0	0
5	June 2024	0		0			0	0	
6	July 2024		0		0			0	0
7	August 2024		0		0			0	0
8	September 2024		0		0			0	0
9	October 2024		0		0			0	0
10	November 2024		0		0			0	0
11	December 2024		0		0			0	0
12	January 2025		0		0			0	0
13	February 2025		0		0			0	0
14	March 2025		0		0			0	0
15	April 2025		0		0			0	0
	Grand Total		0		0			0	0









📞 1800 571 2929 i

💌 info@steptrade.capital 🌐 🌐 www.steptrade.capital

♀ 726 - Iconic Shyamal, Shyamal Cross Roads, 132 Feet Ring Rd, Shyamal, Ahmedabad, Gujarat 380015



C. TREND OF ANNUAL DISPOSAL OF COMPLAINTS:

SN	Year	Carried forward from previous year	Received	Resolved**	Pending##
1	2023-2024	0	0	0	0
2	2024-2025	0	0	0	0
3	2025-2026	0	0	0	0
	Grand Total	0	0	0	0

Note:

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

* Inclusive of complaints of previous months resolved in the current month.

Inclusive of complaints pending as on the last day of the month.

** Inclusive of complaints of previous years resolved in the current year.

Inclusive of complaints pending as on the last day of the year.

NA – Not Applicable



<u> 1800 57</u>1 2929

🔛 info@steptrade.capital

www.steptrade.capital